

Affordances and Constraints of Decidim usage during Democratic Restoration

Decidim Fest November 6, 2025

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Overview of the research agenda

Evaluation of digital participation at the national level: the Brasil Participativo platform







2

Digital
Participation:
Affordances and
Constraints
during
Democratic
Restoration

3

Design Science Research (DSR) applied to digital participation

Proposes design principles for digital participation processes in order to be inclusive, interactive and effective

Research questions

- 1) What are the affordances and effects offered by a digital participation platform in the process of democratic restoration?;
 - 2) What are the constraints hindering effective participation?

Research methods

Case study

Observation of the digital platform

Semi-structured interviews with public servants

Theoretical approach: Affordances & Constraints

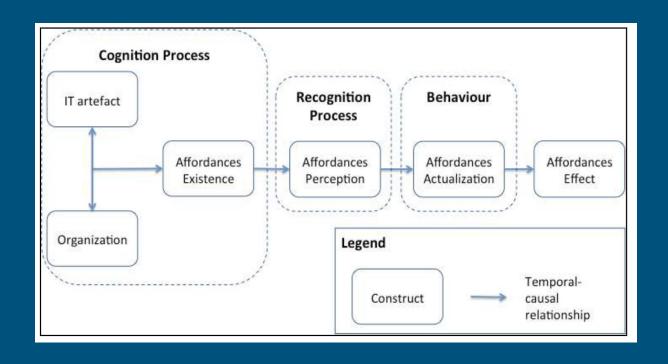
Affordances and constraints are not properties of the technology, nor properties of the individual, but they exist in the relationship of the individual (oriented by a goal), and the technology.

Gibson (1977); Norman (1990); Dini, Wahid and Saebo (2016)

Technology Affordance and Constraint Theory (TACT)

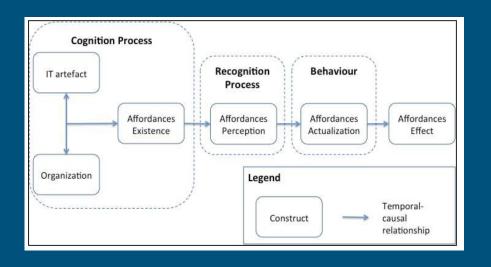
Affordances Theoretical Framework

Pozzi et al. (2014, p.3)



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Brasil Participativo - PPA 2024-2027

Context: democratic restoration

11/05 - 16/07/2023

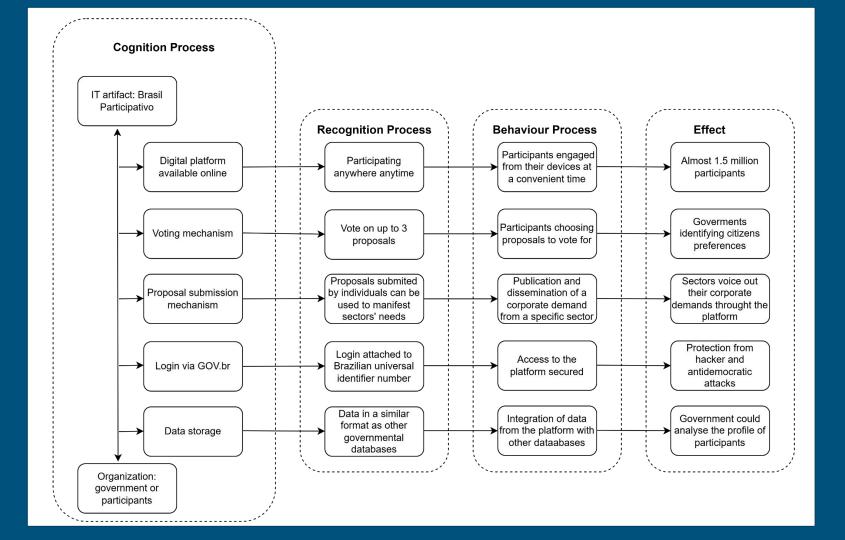
8.130 proposals

1.419.729 participants

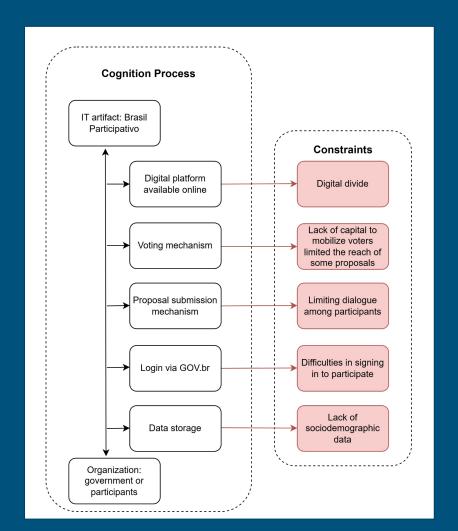
1.529.826 votes

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Constraints



Final considerations

- Some of the affordances were planned, some unpredicted, and some were constraining their effective participation
- How can we bring affordances and constraints to the design of the process?
 - Policymakers and technology designers should be building affordances that users can easily perceive (Leonardi, 2011).
 - It's not necessarily about changing the technology, as the same thing can both enable and constrain an action for actors oriented by different goals.
 - In this case, some of the constraints were imaginable, so how can this be embedded in the process design?



Thank you.

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