

Authentication

section

SPID Italian public digital identity system

Backdoor for minors Authentication with email, psw and tax id code check

Version of Decidim

26.9

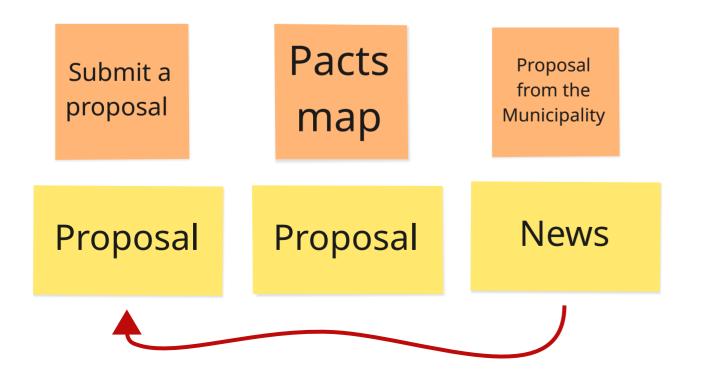
upgrade to 28 planned in the next months

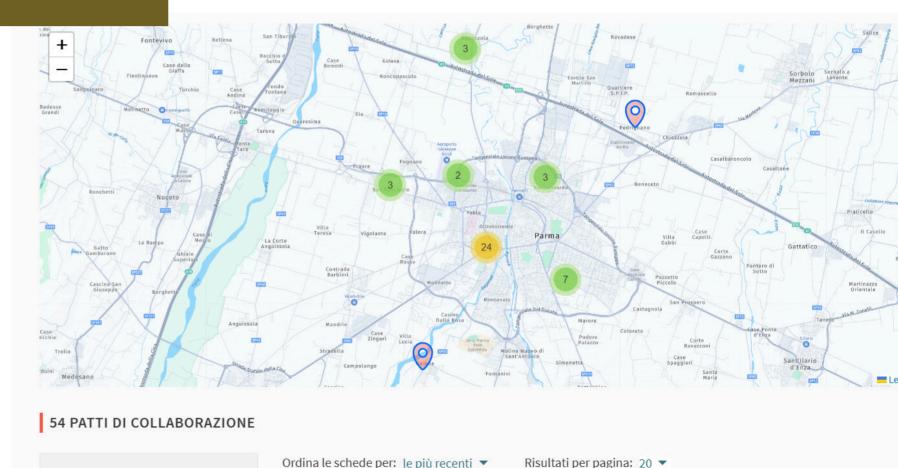


Collaboration pacts

Collaboration Pacts: what are these?

They are agreements between active citizens, organizations and the public administration (Municipality, Region, etc.) for the care, **shared management**, and regeneration of **assets of general interest**. They are tools that formalize the shared administration of commons, based on the principle of horizontal subsidiarity (italian Constitution).







parce
Giovanni Vignali "Bellini"
Vicecomandante regionale del Comitato
Vicecomandante regionale 1908-1963
Volontari della Liberazione

Bosco Urbano Parco "Giovanni Vigi

Patto di collaborazione

Laboratori di quartiere

I Laboratori di quartiere sono un Istituto finalizzato a promuovere la partecipazione nei quartieri di cittadini singoli o associati.

Ulteriori informazioni



Neighborhood labs

11 Dedicated assemblies

Each neighborhood has its own dedicated assembly, featuring **members** page, official **meeting** calendars (managed from the back office), local events (they can also be added from the front end), and a discussion area (**debate**).

Custom authorization for enrollment

Decidim was also used to support the enrollment process. Through a customized proposal form (**Awsome**), citizens could apply to join their neighborhood lab. Enrollment required at least 25 local **supports**, enabled by a specific authorization developed ad hoc.

Participant-Led Governance

Each lab selected 2 or 3 representatives with permission to manage the assembly's back end, ensuring shared and transparent governance (Census).

Main Assembly

The representatives of each Neighborhood Lab share their proposals in a main assembly.

The Municipality reviews them and has 60 days to provide a public response.

Possible feedback: **Accepted**, **To be further explored**, **Pending**, or **Rejected**.

Highlights and learnings

A long-term institutional tool

formally integrated in the Municipal Regulation on Participation

Co-designed together with the Regulation

First results

- Greater transparency and accountability: all proposals, meetings, and municipal responses are now public and traceable on the platform
- More structured Neighborhood Labs:
 Decidim has brought order and visibility to processes that were once fragmented and opaque
- Growing citizen autonomy: citizens are becoming more confident and responsible in using the platform's spaces and tools

Open challenges

- **Platform governance:** finding the right model to manage Decidim within the Municipality remains a key challenge.
- Skills and capacity: effective management requires technical, communication, and participatory expertise — not always available in a single team.
- Cross-sectors engagement: the city is exploring whether to keep a centralized model or build a shared governance structure involving multiple departments.



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