



Civic Tech Field Guide

The world's largest
collection of projects
using tech for the
common good.



Your way to find
and be found.


<https://civictech.guide>



Matt Stempeck

Curator

matt@civictech.guide



25 Ways to Use AI for Democracy

...and 1 to avoid

Guide to Digital Participation Platforms

When to Use Them, How to Choose
& Tips for Maximum Results



<http://civictech.guide/research>

200+ digital participation platforms

- AI tools for Decidim
- All Our Ideas
- Assembl
- Bang the Table EngagementHQ
- CartoDEBAT
- Cocoriko
- CONSUL DEMOCRACY
- Converlens
- coUrbanize
- Crowdsmart
- Delib Citizen Space
- deliberAide
- Empurrando Juntas
- Fluicity
- Fora
- Go Vocal
- Ideascale
- Insights
- Konveio
- Make.org
- Place Speak
- Polco
- PublicInput
- Social Pinpoint
- SocietySpeaks.io
- Stanford Online Deliberation Platform
- Talk to the City
- Unanimous AI
- UrbanistAI
- Your Priorities

The most common AI features

- Translation
- Sentiment analysis
- Clustering techniques
- Reduce perceived toxicity
- Processing large amounts of text
- AI user assistants



AI for Participation: Before a Process

Process Admin Work

Plan Your Process

Configurable AI feature(s)

Dynamic FAQ and Glossary

Smart groups: Form diverse participant groups

A large, light pink, wavy decorative shape that spans the bottom half of the slide, starting from the left edge and ending on the right edge, with a central dip and two rounded peaks.

AI for Participation: During a Process

Translation

Parsing, Summarizing, and Classifying text

Retrieval-Augmented Generation (RAG)

Real-time model training

Speech transcription

Speakers can approve transcripts

Public meeting transcription

AI chat

User support bots

Generating text

Generating images

Generating videos

Recommendation engines

Moderating discussions

Moderating spam

OCR scanning

Simulations

Agentic AI

AI for Participation: After a Process

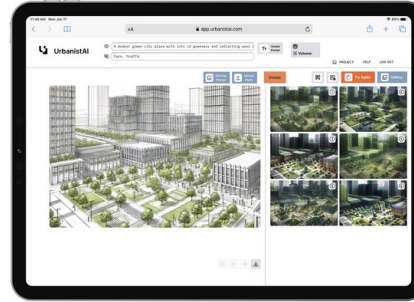
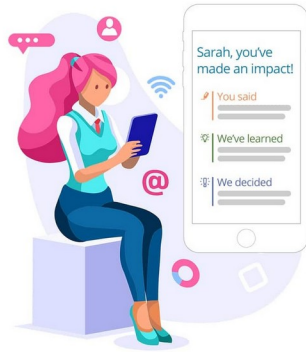
Sensemaking

Written Summaries

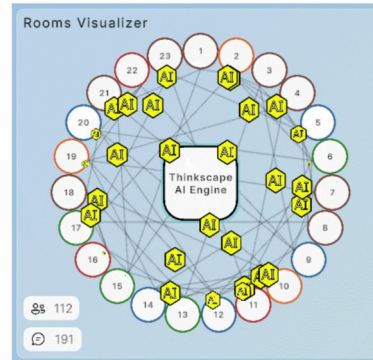
Analytics

A large, light pink, wavy decorative shape at the bottom of the slide, resembling a stylized cloud or a series of connected humps.

Especially cool AI features




Biological Swarm Intelligence



Conversational Swarm Intelligence (CSI)

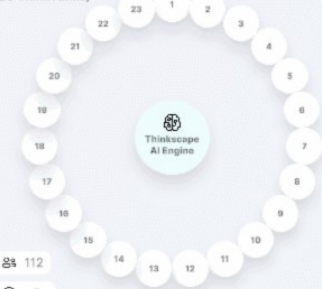
thinkscape™

 **Thinkscape**

Which of these snack brands is most associated with novelty, and why?

Moderator View

Deliberation Visualizer
(23 ThinkTanks)



112
0




Global Sentiment

1) Pirate's Booty	Conviction 0%	Engagement 0%
2) UTZ Puff Balls	Conviction 0%	Engagement 0%
3) Lays Poppables	Conviction 0%	Engagement 0%
4) Cheez it Puff'd	Conviction 0%	Engagement 0%
5) Cheez Doodles	Conviction 0%	Engagement 0%


ThinkTank 0, Thinkscape
Mode Changed to: Initialization

Enter text...

0:47 / 4:58

Members (118)

"Replay Engine" 

Jilly

Ran

starball

Seih

KINGofTHEworld

rick

legendaryj

Pikachu

Yasens

Jefferson

mad0magg

jma87

OSB

brianaz2rich

Steph

Cineleini

dyt23

Hans

xyxyxpx

ku

TristLovesCheese

ben2736

Pumpkin

X

Razzy

Ke

MrBiggens

Station7

mac

Al

Superman

Cyrus

Olive

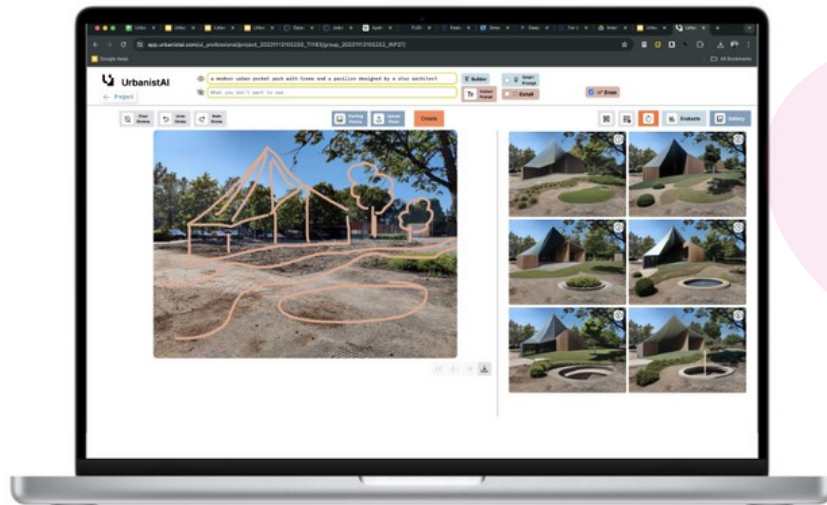
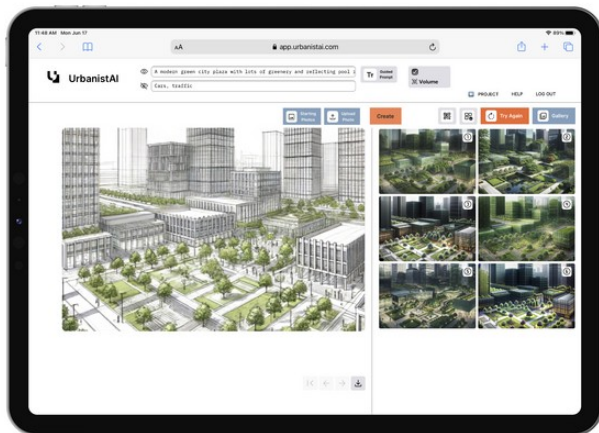
Texan713

Tau

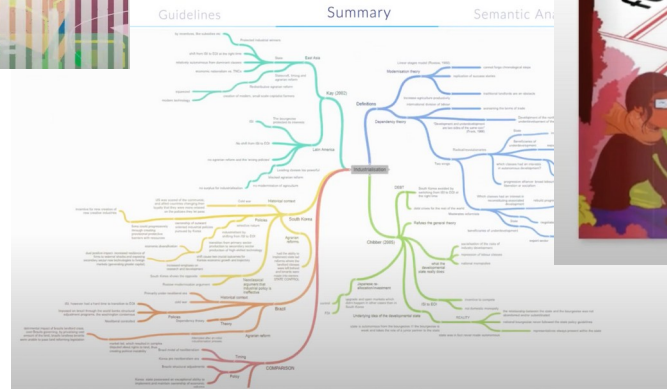
Duff

billy1

UrbanistAI



Assembl

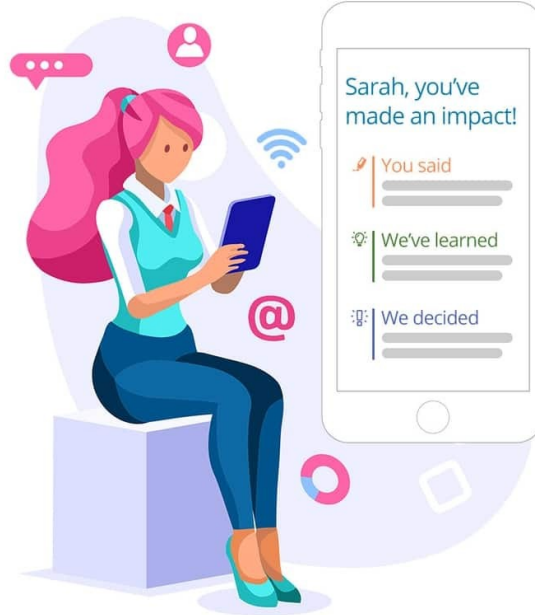


Insights

Ellen, you've made an impact!



[VIEW ALL DECISIONS](#)





Synthetic Participation

(What Not to Do)

The process of democracy

(Rant #2)

Get *Field Guide* Friday

civic tech launches 🚀

jobs 🛠️

funding 💰

events 📅



civictech.guide/subscribe



- **Explore Projects:** Delve into our extensive catalog of civic tech projects designed to tackle community challenges.
- **Share Your Initiatives:** Contribute by sharing your own civic tech projects and innovations with the world.
- **Network:** Connect with like-minded individuals and organizations to foster collaboration.

www.civictech.guide
matt@civictech.guide